



www.niccomp.com | Technical Support: tpmg@niccomp.com

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Sub: **Returning material to NIC**

No return of material (electronic components) will be accepted by NIC Components without a Return Material Authorization Number (RMA#), which will be issued at NIC Components sole discretion.

To obtain a Return Material Authorization (RMA#) number, **please contact your NIC Sales Associate:**

In Europe: +44 (1280) 813 737

In SE Asia: +65 6844-1575

In North America: 1 (631) 396-7500 or 1 (408) 954-8470

- Returned material must be in original shipping cartons, and must be complete with all packing materials.
- All Products for return must be freight prepaid.
- Notice of defective products must be made within (7) calendar days of receipt.
- A complete description regarding the nature of the defect must be included with all returned material.
- All items not eligible for credit will be returned to Buyer, transportation collect.

In instance where **material discrepancy** or **component failure analysis** is required, please contact **NIC technical support personnel:**

In Europe: +44 (1280) 813 737; tpmg@niccomp.com

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